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## **THE ROLE OF THE ENVIRONMENT SERVICE IN CREATING A CLEAN CITY IN WAMENA CITY**

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<b>Artikel info</b>	<b>ABSTRAK</b>
Received : 18 February 2022 Revised : 5 March 2022 Accepted : 30 March 2022	<i>Wamena City or Baliem Valley is a unique city located in a mountainous area that is being hunted by foreign tourists. However, the threat of environmental pollution due to waste has become a threat to the innovation policy of the Regional Government of Jayawijaya Regency. Therefore, it is hoped that the Jayawijaya Regency Regional Government will have an active role in this case the Jayawijaya Regency Environmental Service which is of course responsible for the Environmental Cleanliness of Wamena City. Through a qualitative method, the authors found that the lack of facilities provided by the Jayawijaya Regency Government made it difficult to realize a Clean Wamena City, in addition, which was marked by the behavior of people who were still not aware of the importance of maintaining cleanliness, littering, or the presence of a lot of piles. garbage that can be found everywhere, there is not even a clear sanction for each violator.</i>
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## INTRODUCTION

The role of the government in various factors is the form of a good government work system and that is expected by the community in various circles, including in creating a livable environment, it is the duty and responsibility of the government as a benchmark for the performance of government services to create good service to the community as which has been mandated in Law Number 18 of 2008 concerning Waste Management, Law Number 32 of 2009 concerning "Protection and Management of the Environment, and Government Regulation Number 81 of 2012 concerning "Management of Household Waste and Types of Household Waste. The main policy in the Law regulates the implementation of integrated and comprehensive waste management, in order to meet the needs of the community to create a clean and healthy environment, as a duty, responsibility, and authority of good governance.

To create a clean environment or city, the role of the government or related parties related to the environment, both in terms of activity management and in the formulation of policies to be taken, is inseparable. Therefore, the government as the organizer of the policy, presumably can play an active role in bringing order and creating a good, healthy and environmentally friendly living environment in order to create a clean and beautiful city or environment. Papua Province is one of the central government's development targets to improve the quality of economic, social and cultural development that does not escape the target of local and foreign tourists, and Jayawijaya Regency is the target, this is because Jayawijaya district is rich in potential.

The development of a large population has the potential to encourage a high volume of waste in residential areas which causes people's consumption patterns to contribute to creating increasingly diverse types of waste. Wamena City (Baliem Valley) is a unique city located in the Central Mountains Region in Papua which is being hunted by foreign tourists. So that the Regional Government of Jayawijaya Regency in this case the Jayawijaya Regency Environmental Service is responsible for the Environmental Cleanliness of Wamena City in particular and the Jayawijaya Regency area in general in order to maintain the beauty of the city in order to attract tourists and maintain the health of the local community.

Unconsciously, waste has become a threat to the innovation policy of the Regional Government of Jayawijaya Regency. For this reason, an active role from the Jayawijaya Regency Environmental Service is needed, which is expected to play an active role in maintaining the cleanliness and beauty of the City in every environment. However, the Wamena City environment lately can be seen littered in various urban environments, in addition to the increasing density of the population in Wamena City and lack of waste facilities, public awareness is also very lacking, littering, or there are many piles of garbage that can be found everywhere, there is not even a clear sanction for each violator, so it is difficult to make it difficult to realize a Clean and Beautiful Wamena City.

## METHODS

The type or research method used is qualitative research. The definition of qualitative research according to Lexy J. Maleong (2014: 6), is research that intends to understand the phenomenon of what is experienced by research subjects such as behavior, perception, motivation, action, and others, holistically, and by way of description in form of words and language, in a special context that is natural and by utilizing it as a natural method.

### Population And Sample

The sample of data sources used in this study is through non-probability sampling, namely accidental sampling. While using primary data sources through non-probability sampling (key informants and accidental sampling) and secondary (previous books or journal articles). Informants are objects that are considered to better understand the information of the research object.

### **Data, Instruments And Data Collection Techniques**

According to Sanjaya (2011: 84) the research instrument is a tool that can be used to collect data and research information. The research instruments used are (a) interview guidelines; (b) Field notebooks; and (c) recording device (voice recorder). Data collection techniques in scientific research are systematic procedures to obtain the necessary data. In descriptive qualitative research, data collection techniques can be done through settings from various sources. In connection with this theory, the data collection techniques used by researchers to obtain data are through interviews, observations, literature studies, and documentation.

### **Data Analysis Technique**

The data analysis used is Miles and Huberman (1984) explaining that qualitative data analysis can be done interactively, and takes place continuously in each research process until it is completed. The components of data analysis according to Huberman are: (a) Data reduction; (b) Presentation of data; and (c) Conclusion of data. In order for the research to be said to be accountable, it is necessary to test the reliability and validity of the data. Moleong (1989) explains that to determine the validity of a data, inspection is needed. To test the validity and reliability of the data in this study is to test the credibility of the data in several ways, namely: (a) Triangulation; (b) Member Checking; (c) Prolonged Engagement in The Field; and (d) The Audit Trial.

## **RESULTS AND DISCUSSION**

### **Results**

#### **1. Role of Government (DLH)**

The environmental cleanliness of Wamena City is of course our shared responsibility, but the government is a state institution that has full responsibility to serve and create a clean environment. From the results of interviews with the informants mentioned above, which explains that, to protect the environment is the responsibility of the Environmental Service, the relevant agencies will always work hard to serve the community and maintain the cleanliness of the Wamena City Environment, to the maximum, by picking up trash. directly from the front of the residents' houses, as is usually done by DLH. The role of the Environmental Service is not maximal in the cleaning service of Wamena City, this is related to the policy of the DLH which picks up garbage from home, which is considered to cause piles of garbage at several points.

##### **a. Expectations**

The active role of the Environmental Service is highly expected by the community, of course with the role of the relevant Office, it aims to improve the quality of services from the DLH itself and the quality of the cleanliness of the City Environment. To find out the expectations of the DLH Jayawijaya Regency. With a sense of shared responsibility in maintaining the cleanliness of the city, it is expected to be able to provide good results, namely creating a clean and waste-free environment. Although several statements explain that DLH plays an active role in the cleanliness of Wamena City, there are several things that need to be considered in DLH services to the community.

Lack of facilities is an inhibiting factor in the cleanliness of Wamena City. The hope is that with the lack of these facilities, it can be used as an evaluation material or consideration from the DLH in making a policy related to the Environmental Cleanliness of Wamena City.

b. Norm

In making a policy, of course, accompanied by legal support or norms inherent in a community organization, as well as government organizations, related to the Jayawijaya Regency Environmental Service Policy, of course it is hoped that a legal basis (law) has been formulated in decision making and the implementation of the policy. The role of the Jayawijaya District Environmental Service in improving the cleanliness of Wamena City is supported by the Jayawijaya District Regulation, which is formulated based on the norms or customs (wisdom) of the Jayawijaya community which can be considered proactive in maintaining and protecting the cleanliness of the environment and the preservation of the natural surroundings, of course with Local wisdom (local Wisdom) of the people of Jayawijaya Regency along with the regulations that have been set by the Regional government of Jayawijaya Regency hold hopes for cleanliness, the beauty of the environment is part of the manifestation of the success of the Clean City.

c. Assessment and Sanctions

A policy is accompanied by what is called an award or assessment and sanctions, because in the assessment and sanctions actually hold hope for the impact of a policy, both negative and positive expectations. Regarding the assessment and sanctions from the environmental policy of Jayawijaya Regency, it is used to control waste in Wamena City in order to make Wamena City a clean city. In controlling waste in the Wamena City environment, there are a set of rules or norms that regulate sanctions and assessments, which have been regulated in a set of Regional Regulations of Jayawijaya Regency, of course these regulations are binding and coercive for each individual. Social sanctions, fines to imprisonment, are acts of legal coercion to revoke the independence of each individual if they intentionally and or unintentionally comply with the provisions stipulated in the regional regulations.

2. Facilities Provided by the Environment Agency

To increase the role and performance of an organization or institution, human resources and adequate facilities and infrastructure are needed or usually referred to as facilities for the smooth running of a policy to achieve a desired goal. To find out the facilities provided by DLH related to waste control in Wamena City. It is known that the facilities provided by the Department of Environment in controlling waste are only a few units of garbage transport cars and garbage boxes provided in every market in Wamena City.

3. Impact

In policy making, of course, is expected to have a good impact. But in every policy, of course, it can have an impact according to what we want or predict or vice versa, the impact is not in accordance with what we do not want. To find out the impact of the DLH policy as the agency that is responsible for controlling waste, as well as creating a clean and good environment in Wamena City. The role of the Environmental Service in controlling waste in Wamena City, of course, has an impact on people who have difficulty disposing of waste, as well as the occurrence of piles of garbage in several environments, then the unclear schedule of services or picking up garbage from the front of the house can lead to piles of garbage both in the environment and at home. inhabitant.

The role of the Environmental Service currently has an impact on the community and the environment, as for the impact of the community, namely, difficulty in disposing of waste and can trigger conflict in the community, while the impact of the environment, namely the accumulation of garbage, triggers a bad smell, other than that, of course, it can damage or disturb cleanliness. Wamena City environment. The Head of DLH admits that the lack of facilities and infrastructure has an impact on the performance and role of



DLH in improving environmental cleanliness, so it does not have a maximum impact. In this regard, the Head of DLH opens himself to positive inputs, related to environmental cleanliness, both from the community and from academia.

**Discussion**

1. The Role of Government (DLH)

The environmental cleanliness of Wamena City is indeed the full responsibility of the Jayawijaya Regency Environmental Service as a provider of facilities and service providers for in the community, which of course requires support from the community. However, the role of the Environmental Service is not maximal in the cleaning service of Wamena City, this is related to the policy of the DLH which picks up garbage from home, which is considered to cause piles of garbage at several points. Apart from that, the garbage collector does not give a sign (code) indicating if there is another garbage transportation service. With this policy, informants find it difficult to dispose of garbage.

a. Expectation

A policy is expected to be able to overcome a problem that occurred in the past, present, so that it can overcome problems in the future which is certainly a big hope for the community. The Jayawijaya Regency Environmental Service is one of the trusted agencies from the community, as well as from the government, which is the hope of the Jayawijaya Regency community, which can realize a Clean and waste-free Wamena City. However, lately in some areas of Wamena City, garbage can still be seen scattered, piles of garbage can still be seen in Some environments, of course the Environmental Service as the agency responsible for environmental cleanliness in Wamena City has become an office that is highlighted by the community as a manifestation or a reflection of the performance of the relevant agencies.



Figure 1 Garbage Scattered on the Roadside

This is because the government has full responsibility in realizing a clean environment, as mandated by the amendments to the 1945 Constitution Article 28H Paragraph (1) which emphasizes the right of the community to live a healthy, prosperous life, and to have a place to live and a healthy environment, and to obtain services. well from the local government. The issue of environmental hygiene in this case what is meant is waste, of course a serious study is needed in creating a policy that can have a serious

impact on the government, society and the environment itself, so it is hoped that there will be a policy or breakthrough from the government to overcome the problem in question, which of course can attract investors both from local and long distance parties in waste management that has economic value that can encourage the household economy of the community, as well as a source of income (PAD) for Jayawijaya Regency.

In essence, people's lives cannot be separated from the environment, so that apart from the performance of the government in this case the environmental service is demanded, it is hoped that the awareness of the community towards environmental sensitivity is also highly expected for the sake of environmental development, this is because the Regency Government Jayawijaya will not be able to work well without being encouraged by awareness from the community which can be considered to be contrary to the policies of the government, so the government still hopes for full support and encouragement from the community to work together in regional development, in this case creating Wamena City as a clean and healthy city.



Figure 2 Sinakma Community Dispose of Garbage

#### b. Norm

The role of the Environmental Service in controlling the waste environment in the City of Wamena by using written and unwritten norms, as for written norms, by applying the rules and expectations set forth in a Regional Regulation (PERDA), where in the regulation there is hope that can create the city is clean and certainly has a positive impact on the lives of the people of Wamena City. Apart from the application or commonly referred to as the implementation of the regional regulation, there are also foreseen expectations and hidden expectations in a norm that is inherent in people's lives or which is mentioned with customary norms/laws. This would be able to encourage the performance of the Environment Agency in implementing a clean city in the Wamena City environment.

Thus the intended norms can be a driving factor in the performance of DLH. Because by complying with all the norms listed, it is hoped that they can realize what they aspire to, namely to make Wamena City a city free from waste. It is undeniable that basically these norms refer to behavior in daily life in order to maintain cleanliness, peace and mutual comfort, in social life.

c. Assessment and Sanctions

Assessment is the community's expectation of the success or failure of a business or policy, through norms, in this case a policy that has been taken or decided by the regional government of Jayawijaya Regency, related to the cleanliness of the City environment, which is under the control of the Jayawijaya Regency Environmental Service, through indicators that have been established in a Regional Regulation. Of course, in these regions regulations, sanctions have been set, including imprisonment, as well as fines, for intentionally or unintentionally skipping the code of ethics that has been determined in the regional regulation. Apart from the code of ethics that has been included in the Regional Regulation, there are also sanctions that have long been present in people's lives, namely the sanctions stipulated in customary norms, or customary rules, which are none other than the sanctions in the form of fines and other social sanctions. The people of Jayawijaya Regency are an integral part of cultural traditions, so that through the norms of these community traditions it has become a driving factor in local government policies, in this case the Environmental Service, which makes Wamena City free from waste.

Environmental sustainability is certainly a shared responsibility, as the saying goes, "An inch of land is a source of life and the sea gives hope", so keeping the environment clean is the same as taking care of yourself and taking care of the present and future generations. Related to sanctions for environmental pollution, there are 3 (three) things, namely written sanctions as stated in the Jayawijaya Regency Regional Regulation (PERDA), and unwritten sanctions, namely social sanctions contained in customary norms (laws), apart from With these sanctions, it is not impossible to feel again the effects of damage from the environment, such as floods, disease outbreaks and other things. As Sonny Keraf said in (Suharsono, 2012.IV.1) "The current rampant problem of environmental damage is caused by the actions of humans themselves".

The abundance of garbage or the accumulation of garbage in several neighborhoods in Wamena City, this can certainly be a bad note of the performance of the Jayawijaya Regency Environmental Service as a government organization that is trusted to handle problems related to the cleanliness and beauty of the City of Wamena. Thus giving the impression that the sanctions that have been set do not provide a deterrent effect for the community because there is no firmness from the Regional Government.



Figure 3 One of the Warnings for Prohibition of Throwing Garbage



## 2. What Facilities Provided by DLH Jayawijaya Regency in Maintaining Cleanliness

In maintaining the cleanliness of the city, of course, it requires adequate infrastructure, because facilities and infrastructure are one of the supporting factors in the success or failure of a policy, therefore to make Wamena City a clean and waste-free city, the Environmental Service (DLH) Jayawijaya Regency provides several infrastructure facilities, such as garbage transport cars, through a garbage collection team, temporary waste disposal sites (TPS) and policies from the Jayawijaya Regency Environmental Service, which are expected to have a good effect or impact on the cleanliness of Wamena City. The policy in question is the policy of picking up garbage from the front of the house with the motto "One Home One Service" (one house, one service), with this policy expected to prevent piles of garbage that are at every environmental point. The lack of adequate facilities and infrastructure as well as human resources can be an obstacle in any policy, the lack of alternative temporary waste disposal sites (TPS) around Wamena City, where boxes or temporary garbage dumps can only be seen in the market area, but this is not the case. seen in several settlement points. It is not impossible if this can trigger piles of garbage at several points in the city's environment that have a population density, of course it can damage and pollute the city environment, or at least become an inhibiting factor in the performance of the Jayawijaya Regency Environmental Service (DLH).

Apart from the garbage box (alternative temporary waste disposal site/ TPS) it is required to have a means of transportation (car) for transporting garbage that can reach and serve all areas of Wamena City. Currently, the environmental department already has a means of transporting waste, which is used to transport waste from a temporary disposal site (TPS), to a final disposal site (TPA), which is quite far from urban areas. However, it is undeniable that the Department of the Environment still lacks a fleet of waste transporters specifically serving in the Wamena City area, this can also lead to piles of garbage in several urban areas.

## 3. Impact

The role of the Environmental Service in improving the cleanliness of the City in order to make Wamena City a Clean and Waste-Free City, of course, can have both positive and negative impacts. Both have an impact on the environment and on society in the long and short term. As for the intended impact, the positive impact on the environment, of course, is the policies taken by the Environmental Service, with the aim of creating a clean environment, and can be beneficial to the lives of local people, in the short term and in the long term.

The movement to pick up trash directly from the front of every resident's house certainly aims so that the waste produced from households cannot pollute the environment or damage the beauty of Wamena City, but the policy of picking up garbage from home is considered ineffective in controlling the waste produced by residents. This is because, with this movement, it is no different from the provision of garbage boxes or alternative temporary waste disposal sites (TPS), at residential points, this is due to the means of transporting garbage, unable to reach every aisle or in the middle of the density of residential communities in Wamena City. This can have a negative impact on the community as well as for the environment, because by not being able to reach the garbage collectors in between the density of settlements, it can cause garbage to be accommodated in people's homes, and piles of garbage can pile up in several neighborhoods. In addition to a policy that is considered not too appropriate and does not have a positive impact on the cleanliness of Wamena City, there are also other factors that can affect the positive impact of the role of DLH, namely, the lack of adequate human resources and the lack of facilities, which are factors an obstacle in the policy of the Jayawijaya Regency



Environmental Service, so that this can have an impact on the performance of the relevant agencies, which is arguably not too optimal in terms of making Wamena City a Clean City in one of the regencies in the Central Mountains.

## **CONCLUSION**

The conclusions that can be conveyed by the author are as follows:

1. The Environmental Service (DLH) is in charge of maintaining and controlling the cleanliness of the Wamena City environment, DLH plays an active role in controlling the cleanliness of waste, the policy of picking up garbage from the house One Home One Service, controlling garbage every morning, is proof of the work or role of DLH. However, from the results of this study, it can be concluded that the role of the Jayawijaya Regency Environmental Service in controlling waste in the City environment can only occur in some environments, it can be seen that there are still many piles of garbage in several urban areas. In the sense that DLH services in controlling the cleanliness of the City are not evenly distributed throughout the City of Wamena;
2. In improving the cleanliness of the city, of course it requires facilities and infrastructure or facilities. The lack of facilities and infrastructure for the Department of Environment, such as Garbage Transporter Cars and boxes (alternative places for temporary waste disposal) is the cause of the accumulation of garbage in several urban areas; and
3. The first impact (positive impact) from the role of DLH in Jayawijaya Regency has two impacts which are divided into several environments, namely with the pick-up policy from the front of the house, the environment becomes clean which is only centered in Wamena City (in front of the main road). Meanwhile, the negative impact is that uneven waste control services can lead to piles of garbage in several environments. Apart from that, the unavailability of alternative waste boxes (places) can cause flooding and sometimes cause social conflicts (non-physical conflicts) in the community.

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